

CEO RETREAT



Washington State Hospital Association



Association of Washington Public Hospital Districts

Cultivating Hospital Staffing Committees: From Thorn in Your Side to Prize Rose in Your Garden





Hospital Leadership Imperative

- Continue CARE Initiative activities, like CEO listening sessions
- Participate in hospital staffing committee meetings
- Use data collection as an opportunity: begin monitoring compliance now and make adjustments where you find issues
- Over-communicate efforts to comply with law and make other changes with staff



SB 5236: Hospital Staffing Legislative Compromise

- Enacted after years of negotiation with unions
- True compromise
 - WSHA member bottom lines are met, but hospitals will face:
 - Increased data collection and new reporting requirements
 - Increased oversight from both DOH and L&I
 - Greater potential for major financial penalties
- Our focus today: hospital staffing committees and hospital staffing plans



Hospital Staffing Committees in SB 5236

- Adds LPNs and CNAs to committees and staffing plans, now called "hospital staffing committee"
- Requires use of uniform form for hospital staffing plan
- Requires development of a charter with specific elements
- Voting committee members must be exactly 50% management/50% labor
- Committee must vote to approve a proposed staffing plan. If the hospital/CEO rejects or requests changes to the proposed plan, the committee must have the opportunity to resubmit a revised plan. If the hospital/CEO still rejects the plan, it reverts to either:
 - The most recently adopted hospital staffing plan that was approved by the committee; or
 - The 2023 staffing plan.



Hospital Staffing Plan Compliance in SB 5236

- Requires reporting and meeting 80% compliance with staffing-plandirected patient assignments for RNs, LPNs, and CNAs
- Measured by patient care unit
- Semi-annual reporting to DOH
- If hospital drops below 80% compliance in a month:
 - Report to DOH
 - Create a corrective action plan (CAP)
 - If hospital fails to follow CAP, \$50,000 monthly fines by L&I until the hospital follows the CAP
 - If CAP followed but ineffective, another CAP



Complaints About Hospital Staffing in SB 5236

- Current process for complaints continues with hospital staffing committee
- If complaint unresolved by the committee for 60 days, L&I and DOH can investigate

Hospitals will not be found in violation if investigation shows:

- There were unforeseeable emergent circumstances;
- An individual admission of a patient in need of life-saving care transferred from another hospital
 was the reason for the violation; or
- The hospital made reasonable efforts to retain or obtain staff.
- If violation is discovered during investigation, hospital must develop a CAP
- If hospital fails to follow CAP, \$50,000 monthly fines by L&I until the hospital follows the CAP
- If CAP followed but ineffective, another CAP



Brian Gibbons

Sommer Kleweno-Walley Susan Stacey





Table Discussion

What are the top two actions you need to take to ensure that all staff feel like the hospital staffing committee is important to you?







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