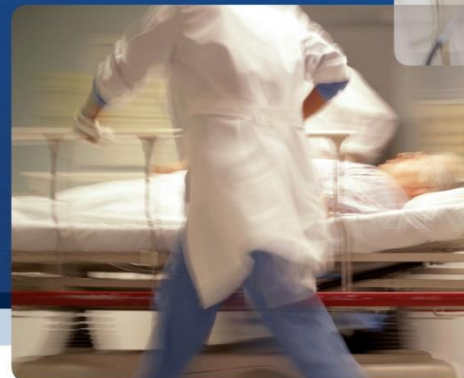
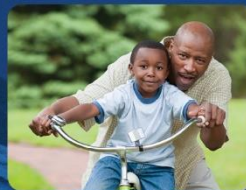




Washington State  
Hospital Association



# How Hospitals Can Help Patients with Medicaid Redetermination

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**Cassie Sauer, WSHA**

**Sue Birch, HCA**

**Amy Dobbins, HCA**

**Cara Helmer, WSHA**

**Mary Storage, WSHA**

# Presenters



**Cassie Sauer**  
Chief Executive Officer  
Washington State  
Hospital Association



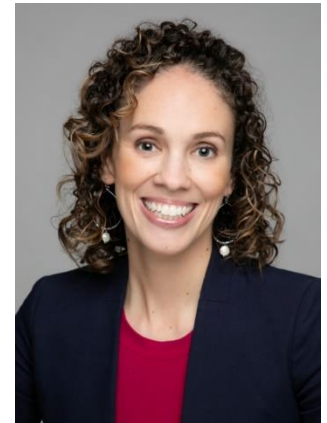
**Sue Birch**  
Director  
Health Care  
Authority



**Amy Dobbins**  
Medicaid Eligibility  
Policy Section Manager  
Health Care Authority



**Mary Storage**  
Policy Analyst  
Washington State  
Hospital Association



**Cara Helmer**  
Policy Director, Legal  
Affairs  
Washington State  
Hospital Association

Provide background **on the continuous Medicaid enrollment** standard as established during the COVID-19 Public Health Emergency. As well as the decoupling of the continuous enrollment.

Information on the **steps that Apple Health eligible individuals will need to take** during the redetermination process to maintain their coverage.

To inform our hospital members on the **ways they can help** prepare clients for the redetermination process.





# Apple Health and the PHE Unwind

Office of Medicaid Eligibility Policy

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May 2023

# Topics

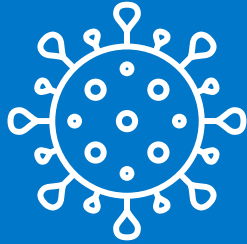
The Public Health Emergency (PHE) Overview & Data

Renewals – Washington Healthplanfinder

Renewals – Dept. of Social & Health Services

Apple Health Outreach

Resources



# The Public Health Emergency Overview & Data



# Background

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- ▶ Under the provisions of the Families First Coronavirus Response Act (FFCRA), Health Care Authority (HCA) and the Department of Social and Health Services (DSHS) extended coverage for all Apple Health (Medicaid) recipients during the public health emergency (PHE) unless they:
  - ▶ Requested closure;
  - ▶ Are no longer a Washington state resident;
  - ▶ Fail to meet citizenship or immigration status; or
  - ▶ Passes away.

# Consolidated Appropriations Act

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- ▶ The Consolidated Appropriations Act (CAA) passed in late December 2022.
- ▶ The bill separated the continuous enrollment requirement from the PHE.
- ▶ The continuous enrollment requirement ended March 31, 2023.
- ▶ HCA and DSHS started “unwinding” April 1, 2023.
- ▶ The PHE ended May 11, 2023.



# Apple Health Enrollment Data

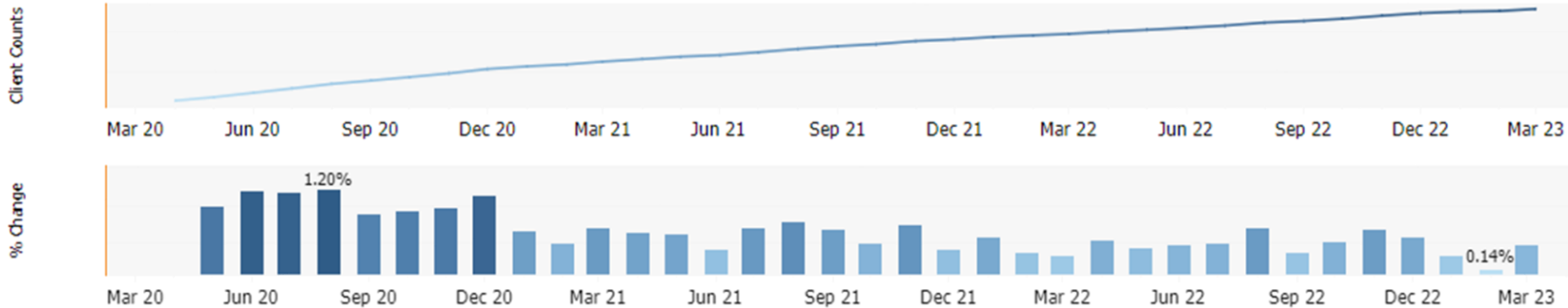
Total eligible clients  
2,310,944

Child managed care  
868,375

Child fee-for-service  
51,400

Adult managed care  
1,088,739

Eligibility rolling 3 year trend - month filter does not apply



Enrollment month	April 2020	March 2023	% change
Total eligible clients	1,848,250	2,310,944	+25

Source: [HCA eligibility dashboard](#)

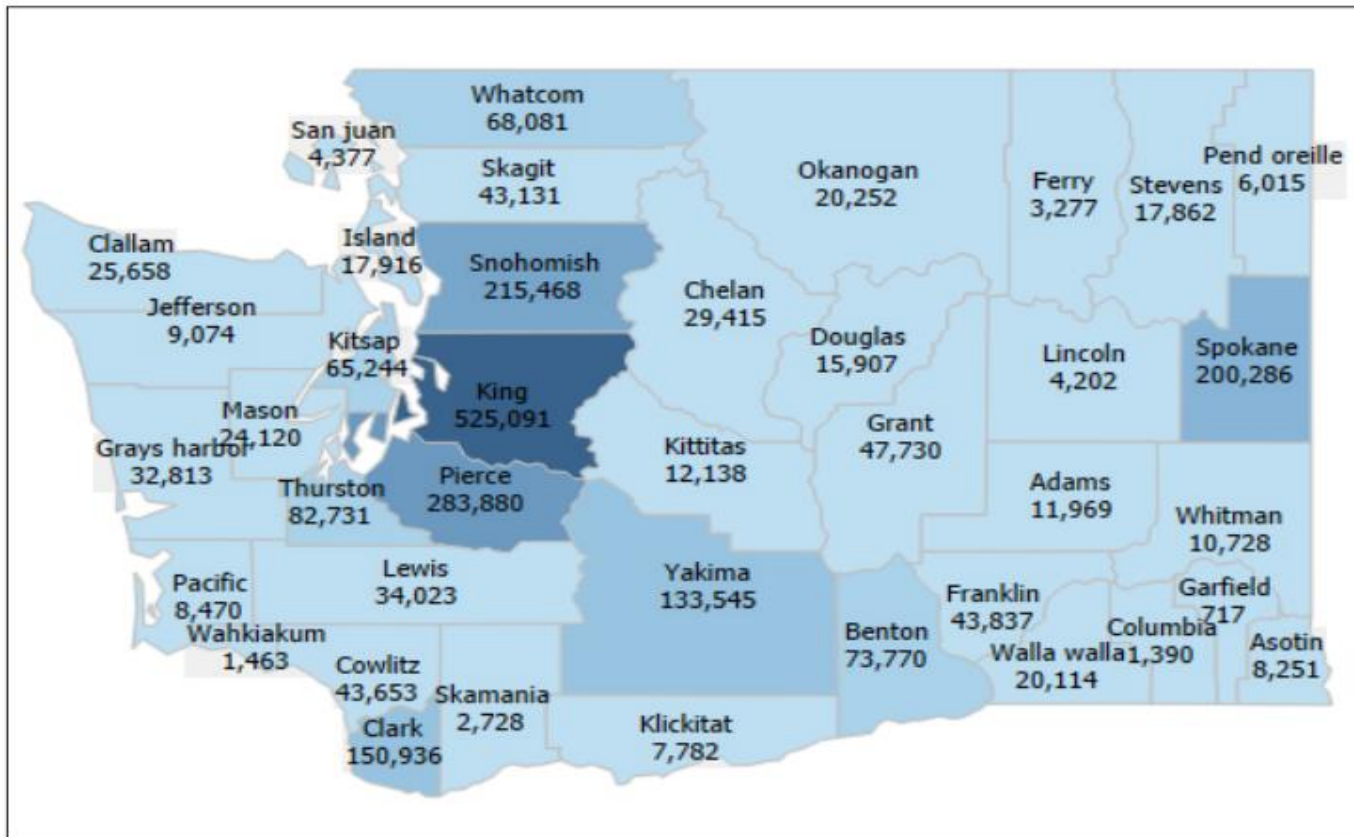
# Apple Health Enrollment by County

## Apple Health client eligibility map

The map represents counts of all clients on Apple Health and their county of residence.

Data pulled 04/13/2023.

The darker blue colors represent the top 10 most populous counties.



# Unwinding Data

- ▶ In mid-May, HCA begins publishing Apple Health termination data.
- ▶ Will be added to current “Continuous enrollment unwind data”.
- ▶ Found at [hca.wa.gov](https://hca.wa.gov) and search for “PHE data”

Washington State Health Care Authority

## Continuous enrollment unwind data

### Apple Health data entering the unwind

**Background**

Due to the COVID-19 public health emergency (PHE) and associated federal regulations, many individuals received Apple Health (Medicaid) coverage beginning in March 2020 regardless of changes to their income, assets, household size and other eligibility criteria. This extension is now ending due to the Consolidated Appropriation Act, 2023. The Health Care Authority (HCA) resumes normal operations April 1, 2023, starting with renewals due May 31, 2023.

**Public Health Emergency Eligibility Dashboard**

The below data tables illustrate the volume of individuals that may lose coverage.

May to July 2023 will have a higher than usual number of renewals compared to the rest of the 12-month unwinding period. Terminations for not renewing eligibility will resume May 31, 2023. Clients receiving Apple Health solely due to the PHE will have eligibility redetermined at their next renewal.

Month	Count of Access
March 2023	~110K
April 2023	~115K
May 2023	~140K
June 2023	~135K
July 2023	~130K
August 2023	~145K
Sept. 2023	~135K
Octob. 2023	~150K
Nove. 2023	~170K
Dece. 2023	~185K
Janua. 2024	~155K
Febru. 2024	~160K
March 2024	~145K
April 2024	~105K
May 2024	~85K

# Apple Health Renewals



# Renewals During the PHE

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- ▶ During the PHE, HCA and DSHS continued to attempt to renew coverage.
- ▶ HCA and DSHS suspended terminations for not renewing and instead extended eligibility by three months at a time.
- ▶ HCA and DSHS are gradually resuming renewal processes. Process started in April 2023 for clients due for renewal May 31, 2023.
- ▶ Terminations of coverage for not renewing resume May 31, 2023.

# Other Coverage Options

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- ▶ Individuals terminated from Apple Health have other coverage options:
  - ▶ Washington Healthplanfinder offers coverage of Qualified Health Plans with financial help to lower their premiums
  - ▶ Enroll in Medicare via a Special Enrollment Period
  - ▶ Employer-sponsored insurance (ESI): an individual's termination from Apple Health is a qualifying event that could gain them access to ESI outside of their employer's annual enrollment period.
  - ▶ Classic Apple Health or Long-Term Services and Supports through DSHS

# Apple Health Renewals in Washington Healthplanfinder



# Renewals in Healthplanfinder

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- ▶ Most individuals on Apple Health apply for or renew coverage through Washington Healthplanfinder. This includes:
  - ▶ Most children (DSHS manages coverage for children with a disability)
  - ▶ Adults age 18-64, without Medicare
  - ▶ Pregnant individuals
  - ▶ Parents and caretaker relatives
- ▶ The system attempts to auto-renew an individual's coverage 60 days prior to the end of their renewal end date.



# Apple Health Renewals

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- ▶ Prior to the PHE, HCA was able to auto-renew up to 80% of clients each month, but the rate fell to below 50%, largely due to the continuous enrollment requirement.
- ▶ Manual renewals and pre-populated renewal forms.
- ▶ The client must take action to stay insured.
- ▶ Terminations for not renewing resume May 31, 2023.
- ▶ Individuals have 90 days after their coverage ends to complete their renewal and be reinstated, if eligible.
- ▶ Retroactive coverage



Washington Health Benefit Exchange  
PO Box 657  
Olympia WA 98507

JANE SIMPSON  
742 EVERGREEN TER  
SEATTLE WA 98125

06/05/2023

Application ID:  
0000000

**Response Required: Apple Health Renewal**

Dear Jane Simpson,

Coverage for the individual(s) listed below will end unless you take action to complete the renewal for:

- Jane Simpson

If you do not complete your renewal by 07/31/2023, the health care coverage for the individuals listed above will end on 07/31/2023. You may be eligible for other coverage if your income has increased or if you believe you no longer qualify for Apple Health. You must complete your renewal to see if you qualify.

Some individuals received extended Apple Health coverage during the COVID-19 pandemic. This special temporary extension is ending.

To avoid a gap in coverage, complete your renewal by doing one of the following:

- Online [wahealthplanfinder.org](http://wahealthplanfinder.org)
  - From your dashboard under "Quick Links," click on "Update My Application and Renew My Coverage" to make any necessary changes to your application.
- Call 1-855-WAFINDER (855-923-4633)
- You can also make changes on the attached application, sign, and return:
  - By Mail: Washington Healthplanfinder  
PO Box 946  
Olympia WA 98507
  - By Fax: 1-855-867-4467

Renewing by mail or fax may delay processing. If you need language assistance services, large-print service, or help completing the renewal, call 1-855-923-4633 (TTY: 1-855-627-9604).

# Renewal Notice

- ▶ In this Washington Healthplanfinder notice, the individual must take action to renew.
- ▶ The due date is 07/31/23.
- ▶ This letter provides 4 ways to complete the action required.
- ▶ Contact phone number is displayed at the bottom of the page.

# Apple Health Renewals at age 19

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- ▶ The month before a tax dependent turn 19, the system attempts to auto-renew Apple Health coverage.
- ▶ If they meet all other eligibility requirements including household income, tax dependents of the primary applicant will be renewed to Apple Health for Adults.
- ▶ Adult tax dependents can still apply on their own if they choose.
- ▶ Individuals who are 19 years old or older and are not the spouse or tax dependent of the primary applicant must still apply on their own.

# Apple Health for Adults: Age 65+ or Medicare



Washington Health Benefit Exchange  
PO Box 657  
Olympia WA 98507

JANE SIMPSON  
742 EVERGREEN TER  
SEATTLE WA 98125

05/05/2023

Application  
ID: 0000000

## A message for individuals who are Medicare eligible or 65 and older.

Dear Jane Simpson,

### What is happening?

You or someone in your household has received extended Apple Health coverage due to the COVID-19 public health emergency (PHE). This special temporary extension is now ending.

### How does this change affect you?

We recently extended Apple Health through 05-31-2023. This is the last extension.

You or someone in your household is Medicare eligible or 65 and older and no longer eligible for Apple Health through Washington Healthplanfinder. We will tell you in another letter when coverage ends. Coverage may remain open while eligibility is redetermined for another Apple Health program.

### What should you do?

You may qualify for other Apple Health coverage or help paying for Medicare premium(s). Apply with the Department of Social and Health Services (DSHS):

- Online at [washingtonconnection.org](http://washingtonconnection.org)
- Call 1-877-501-2233
- Print and return a paper application, for aged, blind, disabled or long-term care coverage (HCA 18-005): [hca.wa.gov/assets/free-or-low-cost/18-005.pdf](http://hca.wa.gov/assets/free-or-low-cost/18-005.pdf)

For questions about Medicare or Medicare enrollment, contact the Statewide Health Insurance Benefits Advisors (SHIBA) at 1-800-562-6900, visit <http://insurance.wa.gov/shiba>, or call 1-800-MEDICARE (1-800-633-4227) which is open 24/7.

### What if you already receive Medicare?

The Health Care Authority (HCA) has been paying your Medicare premium(s). If you no longer qualify for an Apple Health program, your Medicare premiums will no longer be paid.

### What happens if you do not take action?

- ▶ Some individuals stayed on Apple Health for Adults even after they turned 65 or became Medicare eligible.
- ▶ A special letter will be sent to those individuals about coverage options.
- ▶ Sent in April, May, and June to provide next steps on coverage. Individuals may:
  - ▶ Apply at DSHS for non-MAGI/Classic coverage.
  - ▶ Enroll in Medicare after losing Medicaid.

Helena Carter  
742 Evergreen Ter  
Seattle, WA 98125

07/03/2023

Subject: Response required Apple Health renewal

Dear Helena,

You received extended Apple Health (Medicaid) coverage during the COVID-19 pandemic. This special temporary extension is now ending. **You must take action to see if you are eligible to keep getting Apple Health or other health coverage.**

If you do not respond by August 7, 2023, Apple Health coverage will end August 31, 2023.

Review the information below and do one of the following:

- Answer all questions and make any changes if necessary. Mail the form to:
  - Health Care Authority
  - PO Box 45531
  - Olympia, WA 98504-5531
- Call the Apple Health customer service at 1-855-682-0798. Have the requested information below gathered and ready to give over the phone.
- Submit via email to [Apple@hca.wa.gov](mailto:Apple@hca.wa.gov).
- Fax form to 1-866-841-2267.

If you have any questions, need help, or need language assistance services or large-print, call 1-855-682-0798 or email [AskMAGI@hca.wa.gov](mailto:AskMAGI@hca.wa.gov).

Name	Helena Carter	Client ID	0000000
Physical address	742 Evergreen Ter		
Mailing address (if different)	Seattle WA 98125		
Phone number	5558675309	Alternative phone	
Preferred written language		Preferred spoken language	

Citizenship or immigration status for Helena Carter:



# Additional letters

- ▶ Here is another example of a letter that individuals could receive in order to complete their renewal.
- ▶ For more information, see page 17 of the Washington Apple Health Guide to Unwinding from the PHE available at [hca.wa.gov/phe](http://hca.wa.gov/phe).

# Apple Health Renewals with DSHS



# Renewals with DSHS

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- ▶ Individuals on Apple Health apply for or renew coverage with DSHS. This includes individuals:
  - ▶ Age 65 and older;
  - ▶ Individuals with needs for long-term services and supports
  - ▶ With a disability or blindness; or
  - ▶ Eligible for Medicare.
- ▶ This also includes:
  - ▶ Medicare Savings Programs
  - ▶ Apple Health for Workers with Disabilities
  - ▶ Long Term Services and Supports
- ▶ Renewals with DSHS are also called “eligibility reviews.”

# Resuming Classic Eligibility Reviews

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- ▶ Individuals with a review end date of May 31, 2023 will be the first to go through the review process.
- ▶ DSHS staff will review available data sources to determine if a client's coverage can be renewed.
- ▶ DSHS will mail the Eligibility Review (ER) form on April 12, 2023.
- ▶ If they do not submit an ER by May 21, 2023 and data matches show the client is not eligible to renew, DSHS mails a termination notice.
- ▶ Coverage ends May 31, 2023, if an individual does not submit or complete an ER.



# Eligibility Review Letter

KENNEWICK CSO  
PO BOX 11699  
TACOMA WA 98411-6699



Phone #  
TTY/TDD # 800-209-5446  
Toll Free # 877-501-2233

Client ID # 00000000

10/13/22

JANE SIMPSON  
742 EVERGREEN TERRACE  
SEATTLE WA 98125

Dear JANE SIMPSON

**You may have been receiving continued health care coverage due to the public health emergency. You must respond to this notice if you want continued health care coverage after the COVID-19 public health emergency ends.**

We need to find out if you can still receive the following benefits

- Cash
- Food
- Health Care Coverage
- Tailored Supports for Older Adults
- Working Family Support

Please complete, sign and return the enclosed form to us by 11/15/22. You will stop getting your benefits on 11/30/22 if we do not get the form back.

- ▶ DSHS Eligibility Review letters include the individuals local CSO mailing address.
- ▶ This notice includes action required, due date, information needed and contact information.

# DSHS HCS or DDA Notice

HOLGATE HCS  
PO BOX 45826  
OLYMPIA WA 98504-5826



Phone # 206-341-7600  
TTY/TDD # 206-626-5710  
Toll Free # 800-346-9257

Client ID # 00000000

11/13/22

JANE SIMPSON  
742 EVERGREEN TER  
SEATTLE WA 98125

Dear JANE SIMPSON

**You may have been receiving continued health care coverage due to the public health emergency. You must respond to this notice if you want continued health care coverage after the COVID-19 public health emergency ends.**

**Please complete, sign, date, and return the enclosed eligibility review form within 15 days of receiving this letter.**

We need the form to see if you can continue receiving medical and Long Term Care (LTC) services after 12/31/22. If you need more time, call me at the number listed below.

A friend, relative, or advocate may help you complete this form.

**Please provide the following information with your completed and signed Eligibility Review form:**

- Proof of income.
- Proof of resources.
- Proof of housing costs.
- Proof of health insurance premiums and unpaid medical bills.

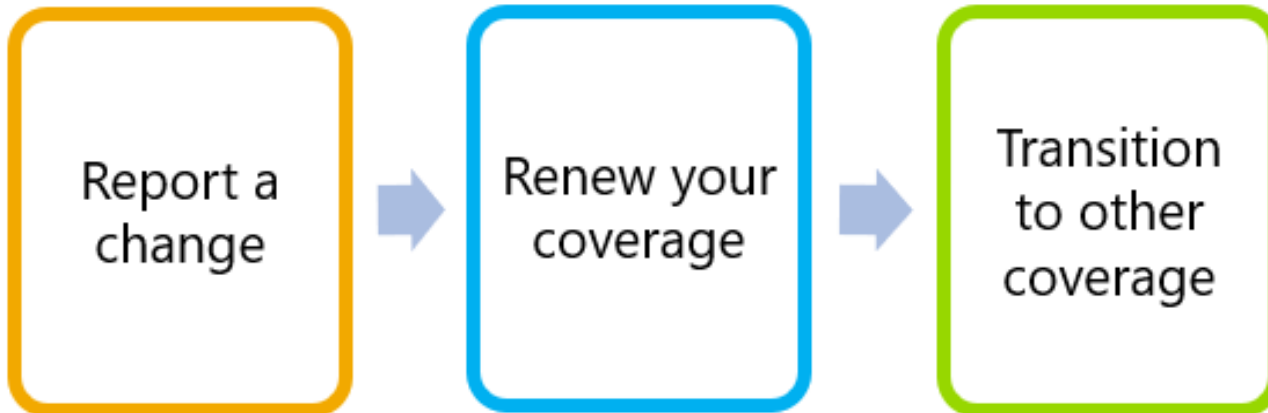
- ▶ This notice is an example of a Home and Community Services (HCS) and Developmental Disabilities Administration (DDA) Eligibility Review notice.

# Apple Health Outreach



# Outreach

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# MCO Outreach

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- ▶ The five managed care organizations (MCO) will be conducting outreach activities to ensure their members continue to be insured.
- ▶ MCOs will have the ability to report to HCA updated contact information received directly from the individual.
- ▶ If an individual is no longer eligible for Apple Health, the MCO can do outreach to connect them to other coverage, such as a qualified health plan.

# Contact Information Postcards

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- ▶ HCA and DSHS recognize individuals may not have updated their contact information.
- ▶ In the month before individuals begins their renewal process, HCA will mail a postcard to collect their current contact information, so they get important notices.
- ▶ One postcard goes to clients getting coverage through Washington Healthplanfinder and a similar version goes to clients getting coverage through the DSHS Community Services Division.
- ▶ Receiving this postcard is a great indicator for individuals to be on the lookout for renewal actions the following month.

# Updating Client Information

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- ▶ Help clients update their contact information to ensure they do not miss letters or notifications about their coverage.
- ▶ Visit [hca.wa.gov/report-a-change](https://hca.wa.gov/report-a-change) for more information.

## Update my income or address (report a change)

Learn how to report changes for Apple Health (Medicaid) coverage for Modified Adjusted Gross Income (MAGI) or Classic Medicaid.

On this page

- [When do I report a change?](#)
- [What types of changes do I report?](#)
- [How do I report a change for Apple Health \(Medicaid\) coverage?](#)
- [How do I report a change for Classic Medicaid coverage?](#)

### When do I report a change?

Individuals enrolled in Apple Health (Medicaid) coverage should report changes within 30 days.

# Postcard Example – Coverage via Washington Healthplanfinder

## Important news!



**Washington Apple Health (Medicaid) renewals are starting soon.** It's time for Apple Health clients to make sure their phone number, email, and mailing address are correct to get important updates about Apple Health coverage.

Update your contact information one of the following ways:

- If you are enrolled in managed care, contact your plan:
  - Amerigroup: 1-800-600-4441
  - Community Health Plan of Washington: 1-800-440-1561
  - Coordinated Care: 1-877-644-4613
  - Molina: 1-800-869-7165
  - UnitedHealthcare: 1-877-542-8997
- Login to your Washington Healthplanfinder account at [wahealthplanfinder.org](http://wahealthplanfinder.org)
- Call Washington Healthplanfinder at 1-855-923-4633
- Email [askmedicaid@hca.wa.gov](mailto:askmedicaid@hca.wa.gov) with your name, date of birth and updated information

- ▶ Postcards sent to adults aged 19-64 and;
- ▶ Translated in 15 languages



# Postcard Example – Coverage via Washington Connection

## Important news!



**Washington Apple Health (Medicaid) eligibility reviews are starting again!** It's time for Apple Health clients with Department of Social and Health Services (DSHS) to make sure their phone number, email, and mailing address are correct to get important updates about Apple Health coverage.

Update your contact information with DSHS one of the following ways:

- If you are enrolled in managed care, contact your plan:
  - Amerigroup: 1-800-600-4441
  - Community Health Plan of Washington: 1-800-440-1561
  - Coordinated Care: 1-877-644-4613
  - Molina: 1-800-869-7165
  - UnitedHealthcare: 1-877-542-8997
- Login to Washington Connection at [washingtonconnection.org](http://washingtonconnection.org).
- Email [AHUpdateMyInfo@hca.wa.gov](mailto:AHUpdateMyInfo@hca.wa.gov) with your name, date of birth, and updated information.
- Call Apple Health customer service at 1-800-562-3022.

HCA 19-0091 (3/23)

- ▶ Postcards sent to adults over age 65 are available to print online
- ▶ Translated in 15 languages

# Is Apple Health for you?

- ▶ This poster is available for print online
- ▶ QR code provides customers a quick and easy way to learn more about staying connected with Apple Health

\***Source:** [hca.wa.gov/assets/free-or-low-cost/19-009.pdf](https://hca.wa.gov/assets/free-or-low-cost/19-009.pdf)



## Is Apple Health for you?

Find out if you're eligible for free or low-cost Apple Health (Medicaid) coverage!

[hca.wa.gov/ah4u](https://hca.wa.gov/ah4u)

At [hca.wa.gov/ah4u](https://hca.wa.gov/ah4u) you can:

- ✓ See if you're eligible
- ✓ Learn how to apply or renew
- ✓ Read what's new and why



[hca.wa.gov/ah4u](https://hca.wa.gov/ah4u)  
Washington State  
Health Care Authority

# PHE Unwind Campaign Graphics

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- ▶ HCA is sharing our PHE unwind campaign graphics in preparation for the end of the PHE.
  - ▶ These graphics are intended to create visual recognition for Apple Health (Medicaid) clients and stakeholders for PHE unwind communications.
  - ▶ Information about how to use this image can be found in the [End of PHE communication toolkit](#)\*



\*Source: [hca.wa.gov/assets/free-or-low-cost/end-of-phe-communications-toolkit.pdf](https://hca.wa.gov/assets/free-or-low-cost/end-of-phe-communications-toolkit.pdf)

# Apple Health Ambassador Program

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- ▶ Apple Health Ambassador Program is a volunteer effort designed to raise awareness around actions that need to be taken by individuals to stay insured by:
  - ▶ Sharing culturally and linguistically competent messaging to individuals and community partners.
  - ▶ Strengthening community engagement and collaboration within the community.
- ▶ Interested community members and/or organizations can contact [AHEligCovid19@hca.wa.gov](mailto:AHEligCovid19@hca.wa.gov).
- ▶ Check out [the HCA Apple Health Ambassador webpage](#)\* for more information!

\***Source:** [hca.wa.gov/ambassadors](https://hca.wa.gov/ambassadors)

# Washington Apple Health Guide to Unwinding from the PHE

**What happens to Apple Health (Medicaid) eligibility starting in 2023 as Washington State Moves ForWard**

**Version 2: Released 03/10/2023**



## Unwinding Guide

- ▶ In early 2022, HCA published an external guide and communications toolkit.
- ▶ The guide provides detailed information on unwinding activities.
- ▶ Updated version released March 10.
- ▶ Available at [hca.wa.gov/phe](https://hca.wa.gov/phe).

# Upcoming ProviderOne Change

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- ▶ ProviderOne change will display review end date through the client benefit inquiry.
  - ▶ Enhancement coming June 23, 2023.
  - ▶ This will allow providers to view a patient's review end date and suggest they be on the lookout for renewal notices.
  - ▶ Example: A patient has a doctor appointment September 5. The clinic staff sees the review end date as 10/31/2023. Staff can suggest to the patient to be on the lookout for renewal paperwork.

## Identifying Patients Eligible for Medicaid and the Washington State Health Benefit Exchange

### Hospitals must:

- Adopt procedures to identify patients and guarantors eligible for medical assistance programs under Medicaid or the Washington State health benefit exchange
- Assist the patient/guarantor in applying for available coverage

### Hospitals may:

- Choose not to provide charity care to any patient/guarantor that is eligible for retroactive Medicaid coverage and does not make reasonable efforts to cooperate with the hospital in the Medicaid application process

### Hospitals may not:

- Impose procedures that place an unreasonable burden on the patient/guarantor.

# Resources





# Unwind Resources

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- ▶ **Apple Health eligibility during the unwind:**
  - ▶ [AHEligCovid19@hca.wa.gov](mailto:AHEligCovid19@hca.wa.gov)
- ▶ **Apple Health and the PHE:**
  - ▶ [hca.wa.gov/phe](https://hca.wa.gov/phe)
- ▶ **Apple Health Guide to Unwinding from the PHE:**
  - ▶ [hca.wa.gov/assets/free-or-low-cost/external-guide-to-ah-post-phe.pdf](https://hca.wa.gov/assets/free-or-low-cost/external-guide-to-ah-post-phe.pdf)
- ▶ **End of PHE communications toolkit:**
  - ▶ [hca.wa.gov/assets/free-or-low-cost/end-of-phe-communications-toolkit.pdf](https://hca.wa.gov/assets/free-or-low-cost/end-of-phe-communications-toolkit.pdf)
- ▶ **HCA reference guides:**
  - ▶ [hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/reference-guides](https://hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/reference-guides)

# Unwind Resources

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## ▶ Unwinding data

- ▶ [hca.wa.gov/assets/free-or-low-cost/apple-health-phe-unwind-enrollment-data.pdf](https://hca.wa.gov/assets/free-or-low-cost/apple-health-phe-unwind-enrollment-data.pdf)

## ▶ Apple Health MAGI Medicaid paper application

- ▶ [hca.wa.gov/health-care-application](https://hca.wa.gov/health-care-application)

## ▶ Apple Health Classic Medicaid paper application

- ▶ [hca.wa.gov/assets/free-or-low-cost/18-005.pdf](https://hca.wa.gov/assets/free-or-low-cost/18-005.pdf)

## ▶ HCA Stakeholder Training & Education

- ▶ [hca.wa.gov/stakeholder-training](https://hca.wa.gov/stakeholder-training)

## ▶ HCA Area Representatives

- ▶ [hca.wa.gov/assets/free-or-low-cost/area\\_representatives.pdf](https://hca.wa.gov/assets/free-or-low-cost/area_representatives.pdf)

Questions



## Weekly Articles

- <https://www.wsha.org/articles/tag/weekly-report/>

## WSHA Medicaid Recertification Webpage

- <https://www.wsha.org/>

**WSHA Contact Information:** Mary Storace, Policy Analyst  
[marys@wsa.org](mailto:marys@wsa.org) | (845) 661-0533 cell



# Contact info

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Sue Birch  
HCA Director  
[sue.birch@hca.wa.gov](mailto:sue.birch@hca.wa.gov)

Amy Dobbins  
Section Manager, Office of  
Medicaid Eligibility Policy  
[amy.dobbins@hca.wa.gov](mailto:amy.dobbins@hca.wa.gov)