1. Incoming call from outside facility for COVID patient placement or hospital decompression.

2. Call received by an RC\(^3\) Coordinator and coordinates with appropriate RC\(^3\) or CSC RTT physician (if needed?)
   - Recorded Line
   - Collect and document patient information
     - Call-back information
     - Facility involved
     - Basic Reason for Transfer

3. RC\(^3\) or CSC RTT Physician determines appropriate bed placement by
   - A. Utilization of WATrac and/or RC3 Microsoft Regional Dashboard
   - B. Discussion with Referral facility
   - C. Discussion with Receiving facility
   - D. Discussion with any other relevant partners

4. Patient approved for transfer.
   - Detailed information is documented regarding patient information, referral institution and accepting institution, point of contacts and all clinical information

5. RC\(^3\) Coordinator Connects the Referring Physician with the Receiving Hospital and/or Physician/staff for clinical report

6. Referring MD/Facility arranges for transport of patient

6. If patient cannot be placed in WA State the WA State DOH should be contacted.

Regional COVID-19 Coordinating Center (RC\(^3\))
Workflow and Process