

Hand Hygiene Observation and Contributing Factor Form	Date of observations:	Collected by:	Role (circle one): Observer Coach Unit:	
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Instructions: 1. Use a separate row for each entry or exit.
2. When there is a defect (wash in/out=no), check any applicable observed contributing factor.
3. The "observed by asking" section is for JIT coaches only.
4. Emergency situations are EXCLUDED from the data collection process.

Possible Contributing Factors to Washing	
Observable	Non Observable

Observation Number
Check box if observed during rounds
Enter hour of observation
in 24-hour (military) time

RN = Nurse
NA = Nursing Assistant
MD = Doctor
RT = Respiratory Therapy
PT = Physical Therapy
Diet = Dietary Technician
Lab = Lab Technician
HSK = Housekeeping
CM / SW = Case Mgmt / Social Worker
Pharm = Pharmacist
Rad = Radiology Tech
all others please identify in comments

Circle role of health care professional observed

Entry or exit?
Did person wash?
Dispenser location
Dispenser empty
Dispenser broken
Equipment shared
Hands full supplies
Hands full meds
Improper use of gloves
Follow person entry or exit
Frequent entry or exit
Admissions or discharges process
Isolation area (gown + gloves)
Lack of immediate feedback
Distracted or forgot
Perception of skin irritation
Other contributing factor

	1	2	3												4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22 Comments
1			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
2			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
3			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
4			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
5			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
6			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
7			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
8			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
9			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												
10			RN NA MD RT PT Diet Lab HSK CM / SW Pharm Rad Other	EN EX	Yes No																												

Contributing Factors

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| <ul style="list-style-type: none">6. Dispenser location is not in path of person or is obstructed or hidden7. Dispenser is empty8. Dispenser is broken9. Equipment shared or disposal area (use of equipment shared between patients i.e. vital sign machine, portable x-ray, etc)10. Hands full: supplies or equipment (e.g., food trays, lab supplies)11. Hands full meds12. Gloves (e.g., improper use of or not washing before or after putting gloves on or off)13. Person entering or exiting followed someone who did not wash14. Frequent entry and exit of patient area | <ul style="list-style-type: none">15. Admissions or discharge process16. Isolation area (gown + gloves when required)17. Lack of immediate feedback to person for hand hygiene compliance18. Distractions/forgets/lack of knowledge/chose not to wash19. Perception that if nothing is touched in the patient care area hand hygiene is not necessary20. Perception of skin irritation or dislike of alcohol-based hand rub21. Other |
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